

COVID-19 Updates: Office Closed from 3/17/2020 through 5/18/2020

On March 19, Gov. Jay Inslee announced <u>new restrictions on non-urgent medical and dental procedures</u> so the state can make sure Washington health care workers have enough protective equipment to wear as they work the front lines of the COVID-19 pandemic. The order applies to any non-urgent procedure that requires medical and dental professionals to wear personal protective equipment. From now until May 18, 2020 all dental practices in Washington State must limit care to emergency treatment only.

What constitutes an orthodontic emergency?

According the guidelines set before us by the American Association of Orthodontics, non-elective procedures, including those considered to be orthodontic emergencies, are defined as remedying one or more of the following:

- Significant oral pain (Keep in mind many patient "emergencies" can be managed by wax or sectioning an archwire with cuticle cutters/nail clippers.)
- Infection
- Limited function
- Physically traumatic event yielding the above

If you are experiencing a true orthodontic emergency, please reach out to our office via email. Email info@everettbraces.com with the subject line "ER" and be sure to include your name and phone number and a description of your emergency. You may also reach Dr. Pellegrini directly on his emergency line at 425-501-1188.

What if I have an appointment scheduled?

Please note that effective March 23rd, all future appointments between now and May 18th are cancelled. Please wait for our staff to reach out to you to reschedule your appointment once we have more solidified information as to when we will be able to operate again. We will have staff working at various intervals to handle non-emergency and financial questions. Please feel free to leave a voicemail for our office and we will return your call at our first availability.

We appreciate your patience as we work through this trying time. Unfortunately, this closure is out of our hands, but we do agree that the safety of our community is most important. While we have never been through anything like this before, we are committed to moving forward with positivity and hope that "this too shall pass." Keep smiling, stay positive and show kindness to one another as we navigate this storm together.

Please stay healthy,

Dr. Peter Pellegrini and the Pellegrini Orthodontics Team